

Deadbolt will not Retract to Allow Opening of Door

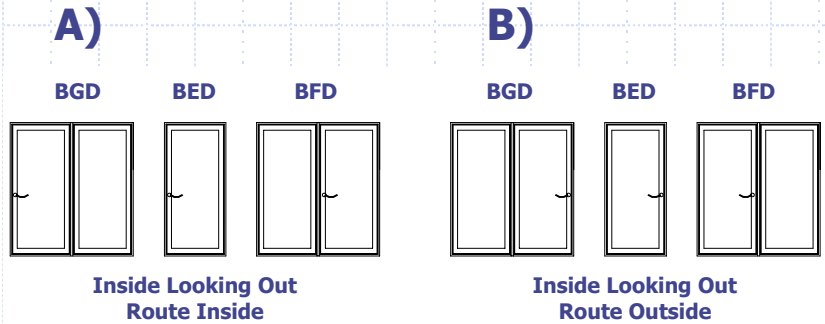
-New Version
-Stainless Steel

Replacement Parts must be On-Site before starting this procedure.

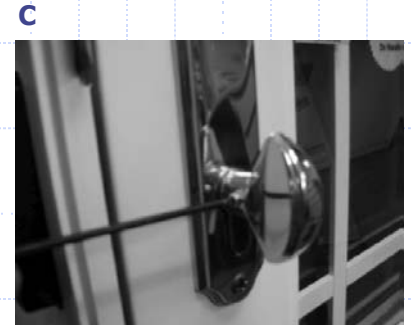
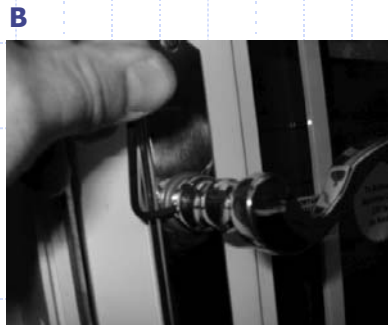
Required Tools:

- ~ Dremel
- ~ Pencil
- ~ Utility Knife
- ~ Philips Screw Driver
- ~ Allen Wrenches (2.5 & 3mm)
- ~ Safety Glasses
- ~ Small Flat Blade Screwdriver

Handle Location:



- 1) Determine what side of the sash to Dremel (See "A" or "B" above)
If "B" - this will require 2 people (1) inside, (1) outside.
- 2) With a pencil, lightly trace around trim plate on the side of the sash to be routed (See "A" below).
- 3) Remove Handle (3mm) , Thumb Wheel from Lock Cylinder (2.5mm) and (2) Philips Screws from interior trim plate. (See "B" & "C" below)





4) Doors built prior to May 10, 2004 will need this area routed to expose the deadbolt release mechanism. Units built after May 10th will have the route included at the factory.



5) If cutout is not there, Dremel up from the lock cylinder to expose the deadbolt release mechanism. **CAUTION**** stay within 1/8" of the outline of the trim plate!**



6) Using a small screwdriver, push up pin and hold in place.
Using a utility knife between the edge of the sash and the jamb, gradually retract the deadbolt.
Once the deadbolt is retracted, you can disengage the the top and bottom tongues by pushing down on the handle.
You can then open the door.

